

SCOPING WORK FOR IN-DEPTH INVESTIGATIONS INTO SERVICE AREAS

Report By: Head of Social Care (Adults)

Wards Affected

County-wide

Purpose

1. To agree an exploratory programme for the in-depth investigations into the provision of home care and supported housing for people with mental health problems.

Financial Implications

2. None identified at present.

Background

3. The Committee held an initial scoping day, which identified the following topics for in-depth review, reported to this Committee in April.
 - The provision of home care
 - Supported housing for people with mental health problems
 - Joint working in delivering Children's services
4. This Committee agreed that the investigation into joint working in delivering Children's services be deferred, pending enactment of the Children's Services Bill.

Proposed Review Programme

5. An outline programme of visits and fact-finding sessions is set out below. It is proposed that detailed scoping statements will be prepared in due course.

(A) PROVISION OF HOME CARE

a) Members Visits:

- Work shadowing a Home Care and Reablement Assistant.

b) Member Information Sessions:

- Access to services:
 - How individuals' needs are identified
 - Who is eligible for service
 - What charges are made

Further information on the subject of this report is available from Stephanie Canham, Head of Social Care (Adults) on 01432 260320

- Commissioning Service:
 - The amount & type of service needed
 - What needs to change to meet demands
 - Quality Monitoring:
 - Performance Indicators
 - Monitoring arrangements, local & national
 - Managing Change:
 - Home Care modernisation plan
- c) Membership Information:**
- Regular update of STARRS Project Plan progress.
- (B) SUPPORTED HOUSING PROVISION FOR PEOPLE WITH MENTAL HEALTH PROBLEMS.**
- a) Supporting people team deliver a presentation, setting out the achievements to date and the challenges ahead.**
- During the last three years, £2.35 million of capital funding via the housing capital development programme and £1.3 million of new revenue funding via the Supporting People programme, has been invested in meeting the housing and housing-related support needs of people with mental health problems in Herefordshire.
 - In excess of 200 people who are patients of the statutory mental health service are in receipt of Supporting People services, enabling them to maintain and sustain their tenure in ordinary housing in the community.
- b) Meeting with Mark Hemming, Service Manager – Integrated Mental Health Team and Rob Cunningham, Team Manager – Adult Mental Health Team**
- There is an effective partnership between strategic housing and the statutory mental health service. A proposal has been put before the Partnership Board that strategic housing lead the development of a Mental Health Housing Plan.
- c) Meet with Co-Ordinator of the Own Home Scheme**
- An initiative to extend the opportunity for shared ownership to people with mental health problems in partnership with Advance Housing.

HOUSING

- **Site Visits to meet service users, landlord and Mind Community Support Service**

The capital schemes that have been delivered include:

Chatsworth Road

- 4 units of high quality settled accommodation with floating support

Etnam Street

- 6 units of high quality transitional supported Housing

HOUSING-RELATED SUPPORT SERVICES

- **Meet members of the Assertive Outreach & Carr Gomm Teams**
 - Outreach services to people with serious, long- term mental health problems provided in Partnership with the Assertive Outreach Team to people who have found traditional mental health service provision unsuited to their needs.

MIND COMMUNITY SUPPORT SERVICE

- **Meet service users, members of the Mind Management Team & Staff**

RECOMMENDATION

THAT the programme as outlined in the report be supported and the Director of Social Care and Strategic Housing authorised, following consultation with the Chairman, to prepare detailed scoping statements.

BACKGROUND PAPERS

- None